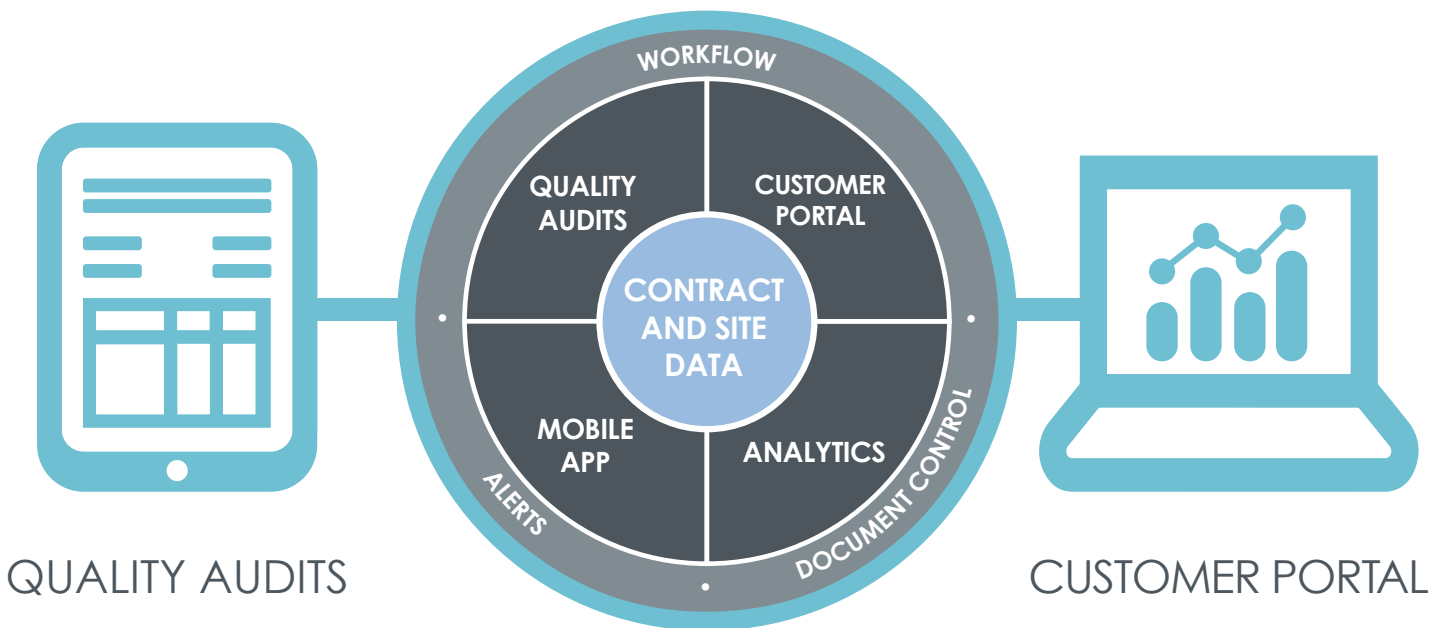


TEMPLACMS

Fully integrated management software for cleaning contractors

QUALITY MANAGER



The auditing of compliance in a facilities contract - whether it's cleaning standards, health and safety checks, risk assessments, staff well-being, or other bespoke requirement - forms the bedrock of any client relationship.

Proving to clients that you have an effective, IT-enabled system to deliver a comprehensive compliance programme is a pre-requisite to client satisfaction and contract retention. Quality Manager delivers this

requirement with a standalone, easy-to-implement software package that automates your auditing process, reduces your administration costs and strengthens your client relationships.

Empowering your field management through mobile technology, it reassures clients that you are managing their contract effectively. By analysing and summarising compliance data and letting you share it, along with any other key contract documents, through a secure client portal on your website, clients can see that you are adding real value.

Minimal data set-up | Empowers field managers | Reassures clients

WWW.TEMPLACMS.CO.UK



“Watching the Area Manager completing site audits on her i-Pad and seeing a year-to-date chart of results on my screen minutes later has given me far more confidence that standards are being proactively managed”.

UK Facilities Manager, Birmingham

Quality Manager is a standalone quality management and client interface system.

With minimal data set-up and modest server requirements, it allows you to create your own scorecard and audit templates for any type of audit, before scheduling and monitoring the completion of the audits themselves. As well as giving you complete flexibility in design, Quality Manager automates the process of following up outstanding audits, dealing with failures and scheduling re-audits.

Enjoy the benefits of Workflow, Document Control and Analytics

Not available in other software packages, these features automate the electronic flow of audit results, exception instructions and approvals that are necessary to manage the audit process, as well as offering user-defined performance report design.

Real challenges contractors face in auditing and reporting compliance

“Scheduling audits is a time-consuming, manual process”

“You never know whether audits have actually been completed”

“Clients want their own scoring system”

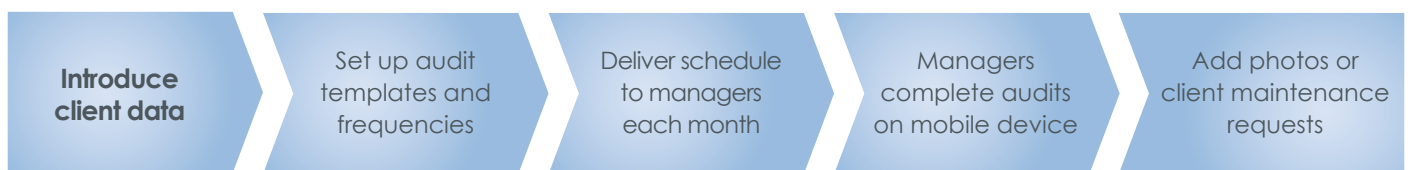
“Audits results take days to come through, but clients want the results immediately”

“Our audit forms are too rigid. They don't show the differences between one building type and another”

“Clients have individual priorities that our audit sheets just can't reflect”

“Producing client KPI reports takes forever”

“Clients constantly phone our office to check basic contract detail”



How does Quality Manager solve these problems?

